HY LTO

The Only Revenue-Focused Cloud Management Platform for VMware Users



Transform VMware vCentre with multi-tenant functionality



Improve the VMware vCloud customer experience



Automate usage tracking for 100% accurate, hands-off billing

Marketplace	VMware vCenter	VMware vCloud Director	Xaas
laaS/PaaS/SaaS cloud services	✓	✓	✓
Single pane of glass	✓	✓	✓
Custom pricing	✓	✓	✓
White-label/rebranding	✓	✓	✓
Multi-tenant platform	✓	✓	✓
Multi-currency	✓	✓	✓
Provisioning			
Single point of management	✓	✓	✓
Synchronization with infrastructure	✓	✓	✓
Ordering	✓	✓	✓
Metering & Usage			
Central collection of all usage	✓	✓	✓
Central collection of all transactions	✓	✓	✓
Historical usage & transactions	✓	✓	✓
Monthly reports	✓	✓	✓
Export to existing finance/billing system	✓	✓	✓
Automated integration with major MSP PSAs	✓	✓	✓



Platform	VMware vCenter	VMware vCloud Director	Xaas
User Security			
Local authentication	✓	✓	✓
2 Factor authentication	✓	✓	✓
Permissions supported with granular RBAC and role customization	✓	✓	✓
Password reset	✓	✓	✓
Bring your own SSL certificate	✓	✓	✓
Multi-tenancy			
Customer information segregated - no visibility to resources or pricing information for other customers	✓	✓	✓
Root level provider has one-click access to all accounts	✓	✓	✓
Reporting			
View customer level consumption data	✓	✓	✓
Consumption reports available hourly/daily/weekly/monthly/yearly	✓	✓	✓
Metering for usage and transactions	✓	✓	✓
Order management status for provider to track by user & service ordered	✓	✓	✓
Monthly Recurring Revenue dashboard	✓	✓	✓
Notifications			
Email and in-application	✓	✓	✓
Customization of recipients	✓	✓	✓
Customizaton of content	✓	✓	✓
User Management – Create, Retreive, Update and Delete	✓	✓	✓
Service Orders – Create, Retrieve, Update and Delete	✓	✓	✓
Integrations			
Full RESTful API support	✓	✓	✓
Full feature parity with all platform functionality	✓	✓	✓
Full northbound APIs for consumption	✓	✓	✓
Web-hook data delivery to 3rd party applications	✓	✓	✓
Privacy & Data Security			
Encrypted Data	✓	✓	✓
GDPR	✓	✓	✓
Service SLA			
7/24 Global availability	✓	✓	✓
7/24 Global Customer Support	✓	✓	✓
Multi-Tier go-to-market			
Reseller support	~	✓	_

✓ Feature available





Offer a Self-Serve Marketplace

	VMware vCenter	VMware vCloud Director	Xaas
Manage Cloud Services			
Fully customizable cloud services marketplace with unlimited SKUs	✓	✓	✓
Searchable marketplace	✓	✓	✓
Pricing			
Customizable service pricing including one-time fees, quantity-based recurring fees, usage recurring fees	✓	✓	✓
Tiered pricing thresholds for quantity based discounts	✓	✓	✓
Price change history	✓	✓	✓
Pricing can be visible or hidden	✓	✓	✓
Multi-currency	✓	✓	✓
Contracts			
Time-based discounts on cloud services	✓	✓	✓
Create new subscriptions with customizable times	✓	✓	✓
Amend/renew existing contracts	✓	✓	✓
Expiry terms (minimum charges, flat fee)	✓	✓	✓
Customer account level contracts	✓	✓	✓
Order Management			
View order history	✓	✓	✓
Change service attributes after initial order	✓	✓	✓
Upsell of Add-ons	✓	✓	✓
Self-Serve Management			
Ability to order laaS/PaaS/SaaS services	✓	✓	✓
Ability to reconfigure laaS/PaaS/SaaS services	✓	✓	✓
White-label Branding			
Ability to change logo and favicon	✓	✓	✓
Customizable primary and secondary colors	✓	✓	✓
Vanity url	✓	✓	✓





Metering & Usage

Measure Synchronization/tracking with 1 second accuracy ✓ ✓ ✓ Display resource usage ✓ ✓ ✓ Historic usage ✓ ✓ ✓ Monthly roll-ups at the customer level ✓ ✓ ✓ All usage & pricing available ✓ ✓ ✓ Average and/or peak usage tracking ✓ ✓ ✓ Display monthly recurring revenue for the billing period ✓ ✓ ✓ Monthly recurring revenue dashboard per customer and per service ✓ ✓ ✓ Reports Usage & transaction records for resource & revenue tracking ✓ ✓ ✓ Display individual customer usage/consumption for ✓ ✓ ✓ laaS/PaaS/SaaS services ✓ ✓ ✓ Order management - track orders by user and service ✓ ✓ ✓ Export to existing finance/billing system ✓ ✓ ✓ Automatically update all usage changes with ConnectWise Manage ✓ ✓ ✓ ✓ Automatically update all usage changes with Datto Autotask ✓ ✓ ✓ ✓		VMware vCenter	VMware vCloud Director	Xaas
Display resource usage Y Y Y Historic usage W Monthly roll-ups at the customer level All usage & pricing available Average and/or peak usage tracking Display monthly recurring revenue for the billing period W Monthly recurring revenue dashboard per customer and per service Reports Usage & transaction records for resource & revenue tracking Display individual customer usage/consumption for IsaaS/PaaS/SaaS services Order management - track orders by user and service Automatically update all usage changes with ConnectWise Manage Automatically update all usage changes with ConnectWise Manage	Measure			
Historic usage Monthly roll-ups at the customer level All usage & pricing available Average and/or peak usage tracking Display monthly recurring revenue for the billing period Monthly recurring revenue dashboard per customer and per service Reports Usage & transaction records for resource & revenue tracking Display individual customer usage/consumption for IaaS/PaaS/SaaS services Order management - track orders by user and service Export to existing finance/billing system Automatically update all usage changes with ConnectWise Manage V V V V V V V V V V V V V	Synchronization/tracking with 1 second accuracy	✓	✓	✓
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Automatically update all usage changes with Datto Autotask	Automatically update all usage changes with ConnectWise Manage	✓	✓	✓
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Automation & Provisioning

	VMware vCenter	VMware vCloud Director	Xaas
Provisioning & Management			
laaS compute & storage	✓	✓	
Virtual Data Centers		✓	
Virtual Machines	✓	✓	
Organizations		✓	
Private catalogs	✓	✓	
Public catalogs	✓	✓	
Private networks	✓	✓	
Remote console	✓	✓	
Snapshots	✓	✓	
Resource pools	✓		
Networking - NSX-V Edge Gateways			
Firewall rules		✓	
NAT rules		✓	
Load balancing		✓	
VPN - IPSec		✓	
VPN - SSL		✓	
High Availability		✓	
Certificate management		✓	
Infrastructure			
Brownfield	✓	✓	✓
Greenfield	✓	✓	✓

⁽i) vCenter support for v6.7 and v7.0 $\,$

⁽ii) vCloud Director support for v9.x and 10.x